EOB's Now Available on Humboldt IPA Provider Portal

Effective immediately, you are able to download an EOB for any claims processed by the IPA in the last 24 months.

To access this functionality, follow these steps:

On the "Main" Tab, click on the "Providers" menu and select "EOB History". You will be presented with a search screen. You can search using any combination of the criteria but Company ID is required.

Once you've entered your search criteria, click "Search" then click the printer icon next to the EOB you'd like to view/print.

Check numbers are displayed on the screen. If you are looking for an EFT Trace Number, scroll to the right.

If you have any questions about this service, please don't hesitate to contact us via email at <u>eznet@humboldtipa.com</u> or call us at 707.443.4563.

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